



Welcome to the Cottages!

We are excited to be able to welcome you here today. As we continue to deal with the COVID-19 Pandemic, additional precautions are required to keep our residents and their guests safe from possible infection. We understand that these precautions can seem burdensome, but please know that we are following best –practice procedures to avoid infection.

As you visit today, please keep the following in mind:

- Do not enter the Common area without completing a health screening.
- Please sanitize your hands before entering and after leaving the visitation area.
- Please wear a mask at all times while on the grounds of our facility. If you do not have a mask one will be provided for you.
- All visits will take place in the resident's room with the door open (for supervision purposes).
- Please maintain social distancing –unfortunately physical contact must be avoided.
- Please adhere to all instructions provided by the Cottages staff.
- If your loved one needs assistance, please alert one of our staff and they will assist.
- Visits currently have a limited duration, please respect time limits to allow for cleaning prior to the next scheduled visit period.
- Please do not come to the facility to attend a visit if you are exhibiting any signs or symptoms.
- Please note that our facility will have the discretion to test visitors if we feel that it is deemed necessary in certain extenuating circumstances.
- Please be respectful of, and avoid contact with other visitors.
- Please do not hand items to your loved ones.
- Staff will be happy to answer questions.
- Schedule visits by Calling: *(315) 459-7462 between the hours of 8am and 2pm Monday – Friday.*
- Visiting Hours: *Monday-Friday 10am-11:30am and 1:30pm-4pm*
- Additional information: Updates surrounding visitation will continue to be communicated via family email.

Visitors will be required to leave at any time if they are unwilling or unable to comply with visitation guidelines or direction from staff. If there is continued non-compliance, visitation will be suspended indefinitely.

Thank you for helping us to keep our residents safe.